

From: Robert Furry
To: Microsoft ATR
Date: 1/2/02 6:54pm
Subject: Microsoft Settlement

Gentlemen:

As a concerned citizen and head of a small company computerized Information System, I feel that a settlement with Microsoft would be in the best interests of the consumer. We use Microsoft products, as well as others, to handle our day-to-day operations. It seems that as long as the litigation stretches out, we are at a standstill for better and better software products.

It will cost us not only valuable time not spent on development, but also increased tax dollars to litigate as well as increased costs for future Microsoft products. We, as consumers, are in a no win situation faced with additional costs from both ends.

To a large extent, the federal government has standardized on Microsoft's Software as the choice for word processing, operating systems, spreadsheet applications, etc. used in conducting its business. The decisions formulated by government purchasing departments to buy Microsoft products were based on performance and price. Now, to say Microsoft has caused harm by providing better and cheaper products sounds more political than pragmatic.

Thank you for considering my views.

Robert W. Furry
470 Leventry Road
Johnstown, PA 15904